

“Grüezi. Hallo. Hello. Bienvenue. Benvenuto. Bienvenido.”

We are delighted that you have moved to Winterthur!

Please note that you must register with the Residents’ Registration Office of Winterthur within 14 days of moving in, and you must first deregister with your previous municipality.

No appointment is necessary for our counter services. Simply visit us during our [regular opening hours](#).

For registrations coming from abroad, please observe the [specified time slots](#) so that we can offer you smooth service.

Note: Newly arrived persons and people with a migration background can receive free information and brief consultations on migration topics at the City of Winterthur’s [infoDesk](#)—no appointment required. This service is also available to Swiss citizens living abroad.

How to Register Your Arrival

If you already reside in Switzerland, you may register **online via [eUmzugCH](#)** or **in person** at the Residents’ Registration Office counter.

Please note:

- If you have already deregistered online via eUmzugCH from your previous municipality, you typically do **not** need to register separately in Winterthur.
- If you deregistered in person or by phone, the eUmzug service can no longer be used.

Category	Online Registration	In-Person Registration
Swiss citizens (moving within Switzerland)	✓	✓
Swiss citizens (moving from abroad)	—	✓
Short-term residents (weekly stay) from within Switzerland or abroad	—	✓
EU/EFTA citizens (moving within or into the Canton of Zurich)	✓	✓

Category	<u>Online</u> Registration	<u>In-Person</u> Registration
All other foreign nationals (changing canton or moving from abroad)	—	✓ (even if moving within canton)

Documents Required for In-Person Registration

For Swiss citizens

- Passport or identity card (original)
- Rental/sublease agreement, purchase agreement, proof of residence, or move-in confirmation
- Health insurance certificate (insurance card or policy)
- Proof of custody (for children of separated, divorced, or unmarried parents)
- Fee: CHF 40.– per adult

For foreign nationals

- Passport or identity card (original)
- Rental/sublease agreement, purchase agreement, proof of residence, or move-in confirmation
- Foreign residence permit (original; only if already living in Switzerland)
- Health insurance certificate (insurance card or policy; only if already insured in Switzerland)
- Proof of custody (for children of separated, divorced, or unmarried parents)
- Fee: CHF 40.– per adult
- Plus fees charged by the [Canton of Zurich Migration Office](#)

Additional documents for foreign nationals making their first entry into Switzerland

- Visa or Schengen residence permit (if visa-required)
- Employment contract (for workers; unlimited term or valid for more than 3 months)
- Proof of enrollment (for students)
- Original marriage certificate (for married persons)
- Original birth certificate & proof of custody (for children of separated, divorced, or unmarried parents)

Important: EU/EFTA citizens who work in Switzerland on a fixed-term contract of up to 3 months must be registered by their employer with the Office for Economy ([notification procedure](#)). Registration with the Residents' Registration Office and an application for a short-term or residence permit are only possible once the employment contract is open-ended or lasts at least 4 months.

For weekly-stay residents (Swiss and foreign nationals)

- Passport or identity card (original)
 - Rental/sublease agreement, purchase agreement, proof of residence, or move-in confirmation
 - Proof of enrollment (for students)
 - Training or internship contract (for apprentices/interns)
 - Employment contract (for workers)
 - Homeland passport or residence permit (from the municipality of residence)
 - Fee: CHF 60.– per adult
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Registration of Minor Children

A move-in, relocation, or move-out of children under 18 may only be registered by a legal guardian.

- Parents with separate residences must submit a completed declaration to the Residents' Registration Office.
- Judicial or KESB (Child and Adult Protection Authority) decisions on custody must be presented upon request.
- **Important:** For a move abroad, both legal guardians must sign the declaration.